

Rupertswood Basketball Club

Match Day FEEDBACK form



Details of game or event:

Date and time of game:

Location

Teams involved and Age Group:

Player

Coach

Referee

Parent

Spectator

OTHER

WHAT (The Facts) HAPPENED?

Did anyone else witness this?

Name(s)

Your contact details:

Name & signature:	
Ph:	
Email:	
Email to rupertswoodbasketballclub@gmail.com	Date submitted:

Purpose

- Aim to make the match day experience better for all involved
- Ensure that members felt heard and supported.
- A place for Rupertswood Basketball Club supporters & players to give feedback and/or vent grievances, based on match day experiences that is BASED ON FACT.
- This form will provide supporters and players a platform to provide positive feedback on their experiences. (Eg. "Game was well refereed" or "Good sportsmanship was demonstrated by the other side").
- A process to deescalate emotionally driven game day behaviour that would otherwise result in member penalties.
- Provide documentation to demonstrate repeated poor behaviour or one-off events.
- Create a filter to ensure that issues are managed internally where appropriate.
- Provide the Rupertswood Committee, and Sunbury Basketball Association an opportunity to respond in a consistent, accurate and timely manner.